

# Breakfast Attendant

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As a Breakfast Attendant, you will play a vital role in ensuring our guests have a delightful start to their day by providing exceptional service during our breakfast hours. Breakfast Attendants provides quality breakfast foods and will always maintain and promote excellence in hospitality and customer service; welcoming and serving guests in a courteous, efficient, and friendly manner.

## **Job Responsibilities:**

Reasonable accommodations may be made to enable individuals with disabilities to perform the job responsibilities. The Breakfast Attendant:

- Obtains food and beverage safety certification and abides by the Health Department codes.
- Sets up and breaks down each morning's breakfast service.
- Ensures breakfast items remain well-stocked and unexpired.
- Maintains the safety and appearance of the dining area.
- Cleans the dining area in preparation for the next day.
- Replenishes silverware, sugar caddies and condiments, and beverage containers.
- Performs light to moderate food preparation.
- Attends to guest requests and needs.
- Cleans dirty plates from tables.
- Reports maintenance deficiencies to the General Manager.
- Performs deep cleaning tasks and special projects as needed.
- Completes all brand specific training within the brand's allotted time.
- Responsible for achieving and exceeding the guest satisfaction score.
- Keeps the business functions of the company confidential including, but not limited to, financial status, customer/guest information, employee issues, etc.
- Taking inventory of food, beverages and supplies needed for each day, week.
- Assist in ordering or purchasing of food supplies.
- Other duties as assigned: *Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties, or responsibilities that are required of the employee for this job. Duties, responsibilities, and activities may change at any time with or without notice. Breakfast attendants may be asked to assist in other areas as needed (see Laundry, Houseperson, Room Attendant).*

## **Work Environment:**

While performing the duties of this job, the employee frequently interacts with guests and other personnel. The employee is occasionally exposed to infectious waste, diseases, various medical conditions, etc., as well as cleaning chemicals.

## **Physical Demands:**

- Be able to bend, reach, kneel, push, and stretch and lift and/or carry up to 30 pounds.
- Must be comfortable using a step stool or ladder.
- Must be able to use/lift arms for extended periods of time.
- Must be able to handle heat and stress.
- Must speak in a clear, understandable voice; hear at a basic level; and understand English.
- Must be able to write.

## **Required Education and Education:**

High school diploma OR GED certificate

## **What We Offer:**

We offer our work family competitive pay and Hotel discounts. You will also get to be a part of a team that challenges, mentors, and encourages you during your career!